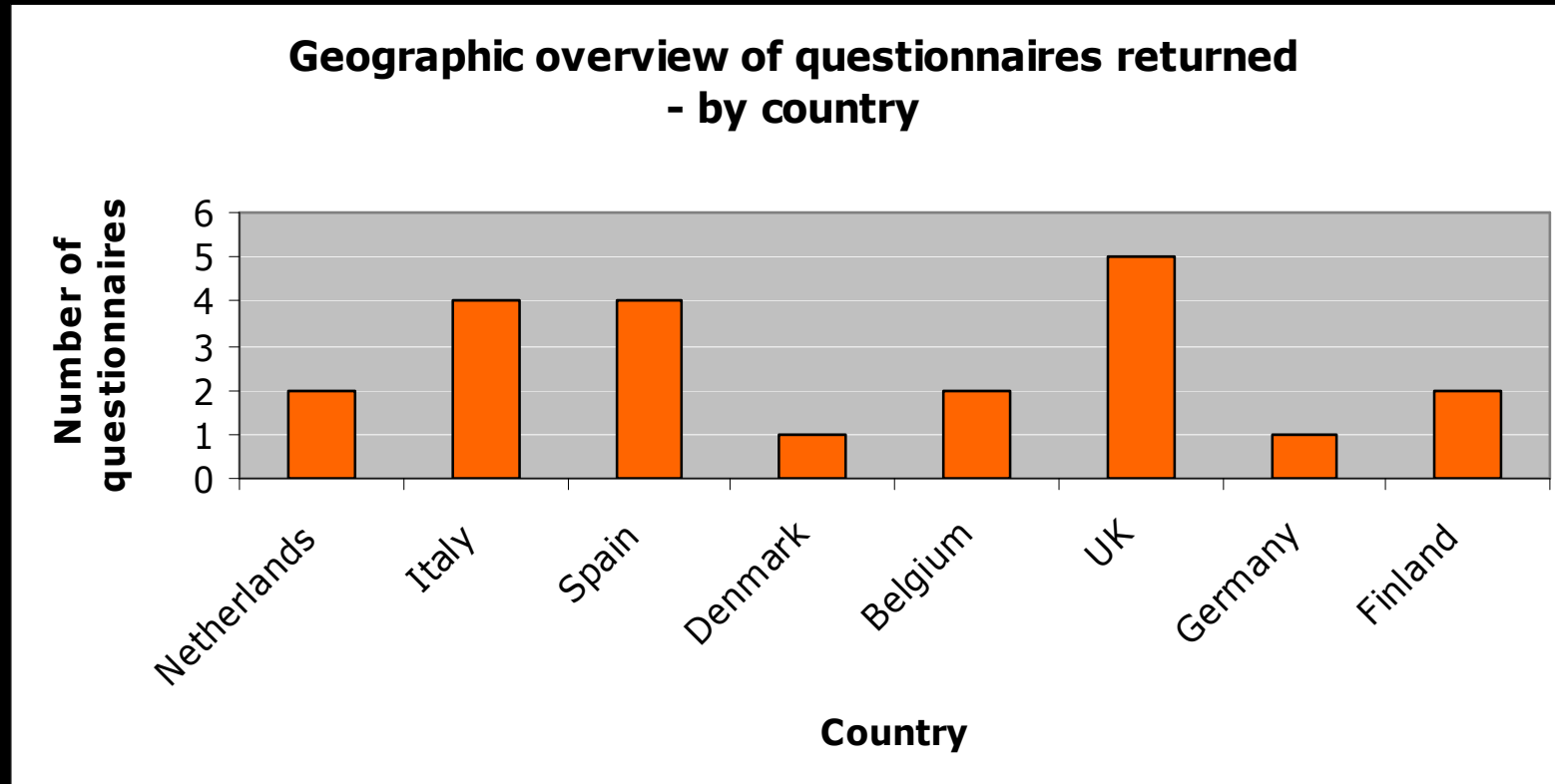


ERRIN Network Evaluation – Dec 2009



ERRIN Network Evaluation



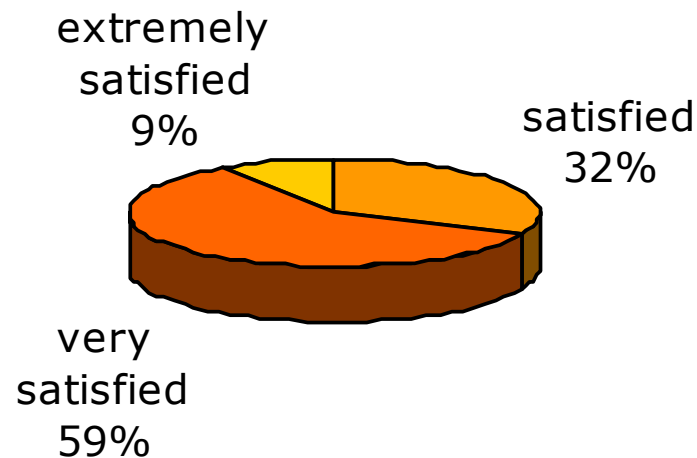
Low return rate:

- ✓ Only 8 out of 16 countries presented in ERRIN returned the questionnaire
- ✓ 22 members submitted the questionnaire



General satisfaction with membership

Satisfaction with ERRIN membership

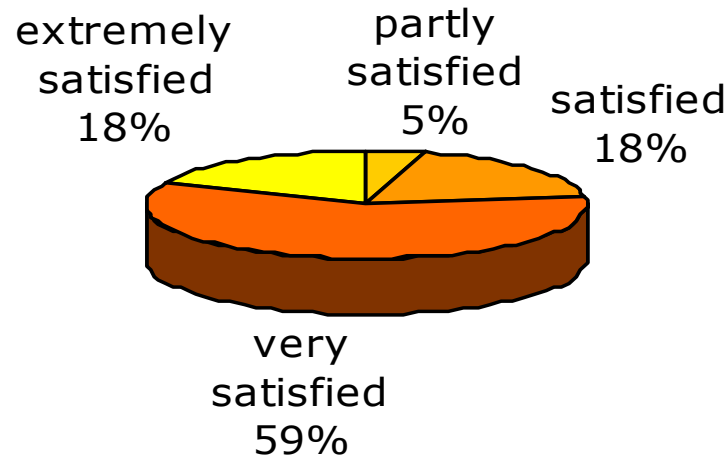


- ✓ 2/3 of our members are very satisfied with their membership
- ✓ However, still encourages for increase of extremely satisfied members



Satisfaction with ERRIN communications

Satisfaction with level of communication



- ✓ Communications have been of a very high quality
- ✓ The website could be better structured
- ✓ Overall we feel that the ERRIN Secretariat should further professionalise the image of the network, however, this has been vastly improved over the last 12 months
- ✓ The great majority of ERRIN events are well planned, thought out and attended, especially the AGM



Satisfaction with ERRIN services

E-alert:

73% of members are very satisfied or extremely satisfied with the e-alert
More recently the e-alert has included more working group related information, following-up on suggestions from members

Call Calendar:

65% of members are very satisfied or extremely satisfied with the Call Calendar, 13 % are only partly satisfied
The ERRIN CC is currently being improved and modeled on good practices among some of our members.

Call Factsheet:

43% very satisfied with the Call Factsheets, 22% extremely satisfied
The format has been further improved in 2009, in 2010 we will also work on the timing, in particular with regard to FP7 WP (starting already in March/April, instead of May)

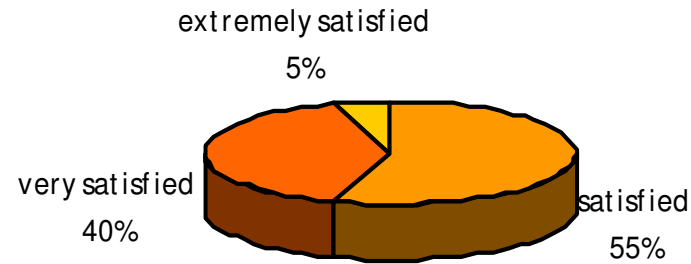
ERRIN website:

52% are very satisfied, 17% satisfied, 4% partly satisfied.
In 2010 we will have to focus on improving the provision of timely information in the WG sections. In the framework of the MKW project we will experiment with building a more interactive website (regional profiles), which could be later used for the whole network.



Working Groups I

Satisfaction with benefits of Working Groups involvement



- ✓ All members are at least satisfied with the Working Groups. There is certainly room for improvement



Working Groups II

- ✓ Thematic visits to the regions as a way to encourage regional involvement
- ✓ More web-based preparation and follow-up for practitioner meetings
- ✓ Publishing schedules earlier (at least 2 month prior notice)
- ✓ More regular updates about WG progress
- ✓ Higher standards for content of Partner Searches
- ✓ Improving WG methodology and focus, ERRIN to set stricter rules in this respect and clear dates for reporting



Further Comments

- ✓ Less focus on FP7 Cooperation projects, more on FP7 Capacities, INTERREG and other EU funding programmes. Direct involvement in submitting project proposals
- ✓ Only focus on the regional dimension, the involvement of clusters within FP7/FP8, CIP and the innovation dimension. This is ERRIN's unique selling point!
- ✓ Abolish the double Management Board fee to encourage ERRIN institutional commitment of members
- ✓ When highlighting regional best practice, more emphasis should be on the actual outcome/output for innovation in the region as opposed to focussing on activities and potential outcomes

