



# The power of dialogue to foster cross-sectoral collaboration

- *Results from the Dialogical Work Erasmus+ project*

## Background

Amidst the fast-paced transformations of our societies and increasing interdependencies among sectors, authorities face challenges in ensuring the inclusivity, efficiency, and sustainability of their interventions. Enhanced cooperation and breaking down silos are crucial to addressing these issues.

Recognising the vital role of interpersonal approaches in driving change, the Dialogical Work project proposes **innovative methods to foster multidisciplinary collaboration** across different levels of governance and sectors in the public sphere.

The project aims to **equip professionals from the health, social, and education sectors with the skills necessary to facilitate dialogue** among various stakeholders, bridging significant communication gaps.

Hosted by **Birgitta Sacrédeus, a member of the European Committee of the Regions**, the final event of the Dialogical Work consortium will present the main results and outcomes of its activities. We will explore the importance of dialogue and engage in interactive activities.

**REGISTRATION FORM**

## Draft agenda

2 July, 09:30 - 13:00

European Committee of the Regions, Room JDE53, Rue Belliard 99-101, Brussels

### 09.30 – 10:00 – Registration

### 10:00 – 10:10 – Welcome and introduction

Welcome from the host, **Birgitta Sacrédeus**, European Committee of the Region  
Introduction to the meeting, **Maurizia Rolli**, Director of Innovation in the Social and Health Services, Emilia Romagna

### 10:10 – 10:20 – The power of dialogue, Ruth Thomas, EuroHealthNet

### 10:20 – 10:40 – Setting the scene

What is a dialogical approach, **Jukka Hakola** and **Heikki Ervast**, Dialogues & Design Ltd., Finland  
Dialogical work in Emilia Romagna, **Maurizia Rolli**, **Tommaso Gradi**, **Tatiana Saruis**, Innovation in the Social and Health Services, Emilia Romagna Region

### 10:40 – 11:10 – Panel 1: Governance and tutor

Moderated by Vania Putatti, EuroHealthNet

How to set up a governance group, Naples University Federico II, Italy

Who is a Dialogical Tutor? Rotterdam University of Applied Sciences, The Netherlands

Sharing experience:

Santa Casa da Misericórdia da Amadora, Portugal

Iuliu Hațieganu University of Medicine and Pharmacy, Romania

### 11:10 – 11:40 – Panel 2: Toolkits

Moderated by Ruth Thomas, EuroHealthNet.

Toolkits and training curriculums, **Jukka Hakola** and **Heikki Ervast**, Dialogues & Design Ltd., Finland

E-Manual for Dialogical Approach implementation, **Federica Rottaris** and **Riccardo Farina**, Autonomous Province of Trento, Italy

Sharing experience:

Association for LGBT+ People Tolerado, Poland

Lithuanian Public Institution Polyclinic Center, Lithuania

### 11:40 – 11:50 – Coffee break

### 11:50 – 12:50 – Dialogical work in action

Get a short dialogical experience in a workshop dealing with welfare and good collaboration in workplaces.

### 12:50 – 13:00 - Closing remarks

**Jukka Hakola** and **Heikki Ervast**, Dialogues & Design Ltd, Finland

**Maurizia Rolli**, Director of Innovation in the Social and Health Services Department, Emilia Romagna



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